



# SANDY CITY FIRE DEPARTMENT

## How Citizens Can Help Themselves and the Fire Department When Calling 911

- Display house numbers so they are visible on your house and mailbox (preferably reflective).
  - Do not display house numbers only on the curbs because of the following possible obstructions:
    - Snow
    - Garbage Cans
    - Parked Vehicles
    - Any Other Obstructions
- Turn on porch light at night.
- Give helpful information to the dispatcher to assist us in locating you, such as:
  - Gate codes
  - Down dead end lanes
  - Living in the basement
  - Apartment out back
- Have someone else or yourself, if you are able to, meet us on the curb, if weather permits and it is safe to do so.
- Lock up your pets, including dogs, cats, exotic birds, etc.
- If you live in a wild land interface area, clear the trees and brush from around your house to give us a defensible space in which to try to stop the fire. 30 feet is a good starting point, but some other factors may need to be looked at, such as the height of vegetation and the slope up or down from a structure.
- Always have working smoke detectors
  - Check batteries monthly
  - One in each bedroom and the common hallways leading to the bedrooms
  - Mount in accordance with manufacturer's specifications
- Always have working CO detectors
  - Check batteries monthly
  - One on each level
  - Carbon Monoxide is about the same weight as air and therefore the gas spreads evenly throughout a room. Make sure you mount the detector in accordance with the manufacturer's specifications.
- Always call 911 for an emergency.
  - Dispatch knows when our units are out on calls and will notify the closest available unit to help you.
  - On occasion, individuals will try to call a specific station thinking that someone is always there, when in fact they may be out on other assignments.
  - **DO NOT HESITATE TO CALL 911 FOR HELP.**
- Sandy Fire Department offers the following educational classes:
  - Community Emergency Response Team (CERT)
  - First Aid
  - CPR
- For more information, visit our City website at [www.sandy.utah.gov](http://www.sandy.utah.gov). (Go to the Government tab and then click on Fire Department.)
- Please contact us at (801) 568-2930 if you have questions not answered in this letter or on the website. Thank you for helping us better serve you!